

Report Elder Abuse, Neglect and Exploitation of Older Adults!

New York City Department
for the Aging

Lorraine Cortés-Vasquez
Commissioner



New York City Department
for the Aging

What is Elder Abuse?

ELDER ABUSE refers to several types of mistreatment of a person aged 60 or older by a caregiver and/or person who has a special “trusting” relationship with the older adult. Types of abuse can include:

Physical Abuse – Confinement, infliction of physical pain or injury (i.e., slapping, punching, kicking).

Emotional Abuse – Infliction of mental anguish through name calling and/or threatening.

Financial Abuse – The illegal or unwanted use of an older persons funds, assets, and/or property.

Caregiver Neglect – Refusal or failure by caregiver to provide food, shelter, health care or needed protection for a vulnerable elder.

Elder abuse intervention services assist older victims of abuse live with dignity, safety and the freedom from abuse while maintaining power and control of their daily living.

Services include, but are not limited to case consultation, case assistance, crisis intervention, safety planning, shelter referral, counseling, in-home assessments and assistance navigating the criminal justice system. Our community partners offer services citywide.

ALL SERVICES ARE CONFIDENTIAL
AND FREE OF CHARGE!

In all emergencies call 911;
for all other city services call 311.

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