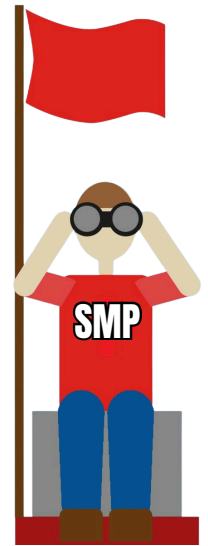


Don't Fall for New Medicare Card Scams

Watch out for these Red Flags!

Each year, scammers target Medicare beneficiaries with fraudulent schemes involving their Medicare cards. **Remember, Medicare is not issuing new cards this year—don't let scammers trick you!**



Red Flags:

- Be cautious of calls claiming to be from Medicare asking for the name of your doctor, your medical conditions, diagnoses, or medications. Scammers often use this tactic to make their schemes seem legitimate.
- Your Medicare card does not expire. Scammers may say you need a new card for the new year—don't fall for it.
- Beware of offers for special Medicare cards made of plastic, metal, or with a "special chip." Medicare only issues standard paper cards, and you do not need a replacement or upgrade to access your benefits.

Protect Yourself:

- **Verify the caller** - If you're unsure if a call is legitimate, hang up and call Medicare at 1-800-MEDICARE or the NY SMP Fraud Helpline. Don't trust any phone number provided by the caller.
- **Don't engage** - If you receive an unexpected call, text, or email asking for personal information, do not provide any details. Hang up or delete the message immediately.
- **Guard Your Information:** Treat your Medicare and Social Security numbers like a credit card - keep them private and secure.

If you've been contacted by a scammer or suspect Medicare fraud, report it to the NYS Senior Medicare Patrol (SMP)! **Call our Helpline at 800-333-4374.**



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NYS SMP FRAUD HELPLINE 800-333-4374