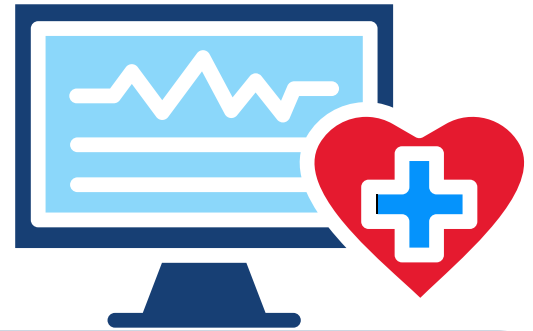


OUTPATIENT MENTAL HEALTH CARE FRAUD

Medicare covers outpatient mental health care, including some telehealth services.

Fraud can occur when Medicare is billed for services you didn't receive, didn't need, or were different from the care provided.



BE ON ALERT IF:

- **No Visit Happened** - Medicare is billed for a telehealth appointment you never had or requested.
- **Incorrect Time Billed** - Medicare is billed for a longer therapy session than you actually received.
- **Repeated Visits Appear** - Your Medicare statement shows multiple telehealth therapy sessions you don't remember receiving.

CHECK BEFORE YOU TRUST:

- Know who is providing the service.
- Understand why the service is needed.
- Never give your Medicare number to an unexpected caller.
- Keep track of your appointments.
- Review your Medicare Summary Notice (MSN) or Explanation of Benefits (EOB) for unfamiliar charges.

SEE SOMETHING THAT DOESN'T LOOK RIGHT?

Ask yourself:

- Did I receive this service?
- Do I recognize this provider?
- Does the service match the care I received?

Your answer:

If the answer is NO, contact the NYS Senior Medicare Patrol (SMP).



The NYS Senior Medicare Patrol protects you from Medicare fraud. Call today to learn more about safeguarding your Medicare benefits and keeping your personal information secure. 800-333-4374



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This project was supported, in part by grant number 90MPPG01701, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201