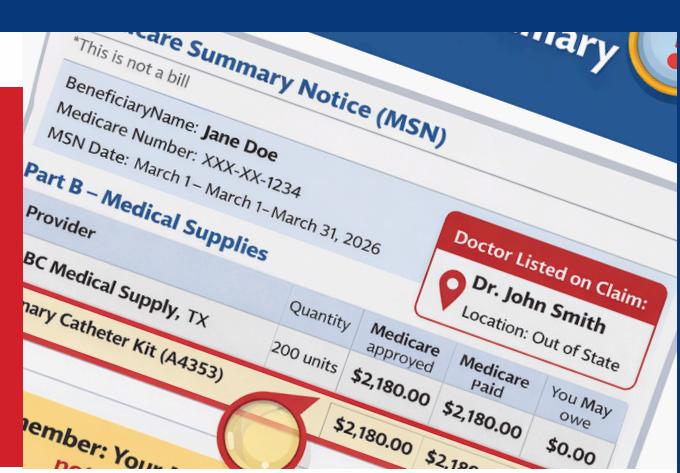


SCAM ALERT: CATHETER KIT BILLING FRAUD



How this Scam Works

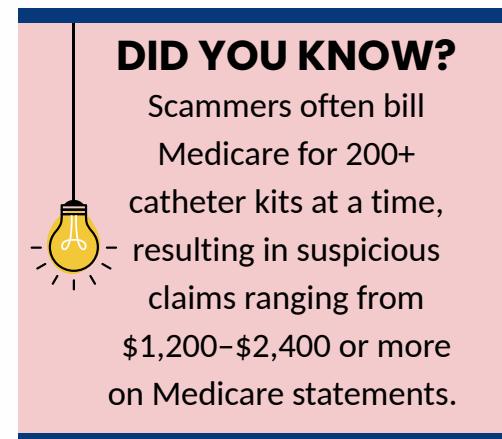
Medicare beneficiaries across the country are discovering charges for urinary catheter kits they did not need, did not request, and never received.

- Scammers use unsolicited calls, emails, or online ads to collect Medicare numbers.
- Medicare is billed for catheter kits that were never requested or ordered and claims may appear legitimate because a familiar provider's name is listed.
- The beneficiary is unaware until reviewing their Medicare Summary Notice (MSN) or Explanation of Benefits (EOB).

Protect Yourself

Since many people affected by this scam never receive any catheters at all, reviewing your Medicare Summary Notice (MSN) or Explanation of Benefits (EOB) is the only way to know your Medicare identity has been misused.

- Don't assume a charge is legitimate just because a familiar doctor's name appears.
- Report charges to the NYS Senior Medicare Patrol for items you didn't receive or need.
- Never share your Medicare number with unsolicited callers or advertisers.



Call our Helpline at 1-800-333-4374

If you see charges for catheter kits on your Medicare statements that were never received or were not ordered by your doctor, contact the NYS Senior Medicare Patrol (NYS SMP) for help.

Our SMP counselors can:

- Help you understand your MSN or EOB.
- Determine whether the charges may be fraud or an error.



This project was supported by grant number 90MPPG01701, from the U.S. Administration for Community Living